

Coronavirus (COVID-19) Changes

Beginning March 24, 2020, the Brazos Valley Food Bank (BVFB) closed its Lobby until further notice.

BVFB will open its Lobby when Texas is 100% open. We have not been able to determine when that will be, but we suspect sometime in July.

BVFB is still providing services, but the facility is operating with reduced staff & volunteers.

Emailing and calling (979-779-3663) are your best bet to get a hold of us. For more information, visit ww.bvfb.org

Safety Measures:

- Anyone entering BVFB's building will be asked to wear a mask. If you do not have a mask or forget it, BVFB will provide one to you. If you will not wear a mask, we will not allow you in the building.
- Anyone entering the building will have their temperature checked and be verbally asked screening questions

<u>Make an Appointment</u>

- Pop-in visits are highly discouraged. Please call and make an appointment to meet with staff or to make a donation (food or money).
 - . If you are looking to make a **check presentation** on our stage indoors, an appointment and wearing a mask (and

following the other outlined safety protocols) is required.

- Check presentations without a mask will occur outside of the building.
- Food donations should be made at the Edge Dock.
 Please follow the instructions <u>here</u> to make a food donation. But, once you have rung the doorbell, please get back in your vehicle. A BVFB staff member will unload your car for you.

<u>If you are at our door, please following these</u>

<u>instructions</u>:

- <u>NEED FOOD</u>: If you need <u>free food</u>, call 979-779-3663 and say you are at the front door and need assistance with food
- <u>MONETARY DONATION</u>: If you are here to make a <u>monetary donation</u>, either call 979-779-3663 and say you are at the door and want to make a monetary donation OR donate online https://www.bvfb.org/choose-how-give

- <u>VOLUNTEERING</u>: If you are here to <u>volunteer</u>, we are not accepting walk-ins. Visit https://www.bvfb.org/volunteering to sign-up online.
- FOOD DONATIONS: If are here to <u>donate food</u>, please drive to our Edge Dock for drop off – see instructions
- <u>OTHER DELIVERIES</u>*: If you are making a <u>delivery of</u> <u>ordered/purchased goods</u>, please call 979-779-3663, identify your company and what you are delivering

*Semi-truckloads of food should drive to the 3-bay dock. Entrance off Industrial Blvd